

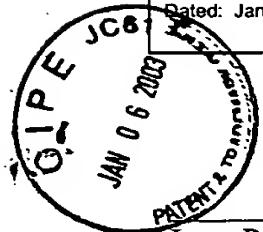
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I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EL315116927US in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on the date shown below.

Dated: Jan. 6, 2003

Signature: Susan Bloomfield
(Susan Bloomfield)

(PATENT)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Mike Bimm, et al.

Application No.: 09/347,112

Group Art Unit: 2141

Filed: July 2, 1999

Examiner: A. Mirza

For: SYSTEM AND METHOD FOR UNIVERSAL
SERVICE ACTIVATION

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JAN 08 2003

Technology Center 2100

AMENDMENT

Box Non-Fee Amendment
Commissioner for Patents
Washington, DC 20231

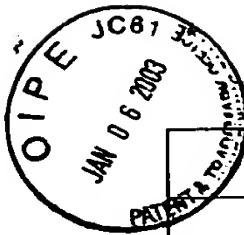
Dear Sir:

In response to the Office Action dated October 4, 2002 (Paper No. 4), please amend the above-identified U.S. patent application as follows:

In the Specification

As provided for under 37 C.F.R. § 1.121(c), please replace the paragraph beginning at page 3, line 5, with the following rewritten paragraph:

AI Each element type, device, as well as other managed objects requires a separate set of rules to be tailored to the nature of the object, its specific hardware and software, and the business practices of the company. Each rule set provides the details for the management of the particular object to which the rules are directed. NetExpert's Fourth Generation Language (4GL) editors permit this customization to be performed by subject matter experts (SMEs). They use their knowledge to create simple sets of rules such as "if-then" statements to manage their Network Elements, EMs or NMSs, rather than requiring skilled programmers to integrate devices and other elements with additional computer software code such as C



1-7-03

2141

01/10/03

AMENDMENT TRANSMITTAL LETTER

Docket No.
50671/P004US/09902604

Application No.
09/347,112

Filing Date
July 2, 1999

Examiner
A. Mirza

Art Unit
2141

Applicant(s): Mike Bimm, et al.

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Invention: SYSTEM AND METHOD FOR UNIVERSAL SERVICE ACTIVATION

JAN 08 2003

TO THE COMMISSIONER FOR PATENTS

Technology Center 2100

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	75	- 75 =		x	0.00
Independent Claims	10	- 10 =		x	0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					0.00

Large Entity Small Entity

No additional fee is required for this amendment.

Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed.

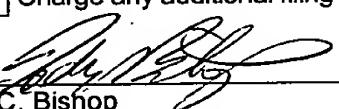
A check in the amount of \$ _____ to cover the filing fee is enclosed.

Payment by credit card. Form PTO-2038 is attached.

The Commissioner is hereby authorized to charge and credit Deposit Account No. 06-2380
as described below. A duplicate copy of this sheet is enclosed.

Credit any overpayment.

Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.


Jody C. Bishop
Attorney Reg. No.: 44,034

Dated: January 6, 2003

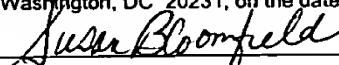
FULBRIGHT & JAWORSKI L.L.P.
2200 Ross Avenue, Suite 2800
Dallas, Texas 75201-2784
(214) 855-8007

Amendment Transmittal

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Dated: January 6, 2003

Signature:



(Susan Bloomfield)